



**Letter from our President & CEO**  
Latest News at JTC regarding Coronavirus (COVID-19) and the status of our services

March 16, 2020

Dear JTC Community,

As the global, national, and local impact of the coronavirus (COVID-19) continues to evolve day by day, John Tracy Center is taking the necessary precautions to help ensure the health and safety of our communities. Our team is adapting quickly and following the Centers for Disease Control and LA County Department of Public Health, the California Department of Public Health and World Health Organization.

JTC has decided to implement service delivery changes effective Friday, March 13, 2020, until further notice. JTC will monitor our situation on a regular basis to evaluate the continued need for these service delivery changes. We will also evaluate if any elements need to be changed.

While there are still many unknowns regarding COVID-19, it is our responsibility to do what we can to minimize the risk of exposure of the broader JTC community.

Further details on the status of specific JTC services can be found on the John Tracy Center website: [www.jtc.org](http://www.jtc.org).

Thank you for understanding that our decisions regarding services have been made with much thought and consideration for everyone we serve. Thank you for your commitment to supporting the JTC community and for your flexibility as we adjust our calendar and delivery of services so that our teams can effectively meet the needs of the families and children, we serve in a way that helps keep everyone as healthy as possible.

We send best wishes for your family's health and your child's communication.

Sincerely,

Cathleen Mathes  
President & CEO  
John Tracy Center