



COVID-19 UPDATE

Programs & Services Availability

Reopening guidelines are subject to change based on local and county updates. Further details regarding specific protocols and procedures will be communicated to our families soon.

Dear JTC Families, Community & Professional Partners,

July 27, 2020

The uncertainty around the COVID-19 outbreak and its impact weighs heavily on us all. We are mindful that our community may be experiencing this pandemic in varying degrees of severity. During these unforeseen circumstances that COVID-19 has brought, John Tracy Center has been committed to resourcefully continuing to meet the needs of those in our services.

John Tracy Center's aim is to consider the latest information with thoughtfulness and care, and to anticipate challenges while protecting the health and well-being of our staff and our community. JTC staff worked tirelessly to research cleaning methods for disinfecting, ordered proper Personal Protective Equipment (PPE), purchased new materials, conducted trainings, and revised protocols for reopening services on-site. Audiology Services have been open on-site since May 18th.

This summer, JTC provided remote instruction and therapy via interactive online classes, support group and LSL/SLP therapy for families and their children locally and globally. JTC Professionals provided support, guidance, coaching, and ongoing activities geared to meet the goals of every family and child in our services. Classes and therapy included listening and spoken language strategies, online content, paper packets and additional resources for our parent-coaching model.

Our staff has been working extraordinarily hard to prepare to welcome back children this Fall for onsite educational services. We are so proud of our staff's incredible efforts in planning for both in-person and distance, while simultaneously focusing on making our facility safe.

Based on current guidelines from the California Department of Public Health, the Centers for Disease Control and Prevention (CDC), and California Department of Education (CDE), we will return to on-site educational services in phases and under the implementation of practical proactive measures. JTC will monitor our situation on a regular basis to evaluate our service delivery plans. Please see the Current Status of Programs and Services chart below.

Thank you for your commitment to supporting the JTC community and for your flexibility as we adjust our calendar and delivery of services so that our teams can effectively meet the needs of the families we serve in a way that helps keep everyone as healthy as possible.

If there are any questions or concerns please don't hesitate to reach out to us at web@jtc.org.

Sincerely,

Cathleen Mathes
President & CEO